



भारत सरकार / Govt of India
रक्षा मंत्रालय / Ministry of Defence

कैंटीन भण्डार विभाग / CSD DEPOT

हिसार छावनी / Hisar Cantt

Ph. No. (Civ) 01662-223581, 223875
(Army) - 2953

Near Military Station Hisar Cantt
(Main Gate) TCP-II, Hisar Cantt
Haryana – 125044

E-Mail – hsd@csdindia.gov.in

E-TENDER NOTICE

On behalf of the President of India, Area Manager, Canteen Stores Department, Ministry of Defence, Govt of India, Hisar Cantt- 125044 invites E-tenders No. CSD/HISAR/1/18-19/ET/127 (online) . In TWO PART from reputed and eligible parties for the following:

Sl. No.	Description of Service(s)	Qty.	Due Date & Time# for			Tender Fee	EMD
			E-Tender Viewing & Bidding	Submission of Tender	Opening of PART-A		
E-Tender No.: CSD/HISAR/1/18-19/ET/127 dated 28/02/2019							
1.	Mali	01 (One year from the date of contract)	Viewing: 28/02/19 from 12.00 AM and Bidding: 28/02/2019 02.00PM onwards	19/03/2019 by 2.00 pm.	19/03/2019 by 4.00 pm	Rs.500/-	Rs. 22,350/-
2.	Safaiwala	02 (One year from the date of contract)					
1.	Watchman	03 (One year from the date of contract)					
Qty: Quantity, # refer to tender documents for other important dates							

The Techno-commercial Bid and the Financial Bid have to be submitted online at www.mstcecommerce.com/eprochome/csd. The vendors (bidders) are required to register themselves online with www.mstcecommerce.com/eprochome/csd. The vendors (bidders) may contact the following for assistance in vendor registration.

Contact person (MSTC Ltd): Centralized Help Desk-033-22901004, Help Desk at Mumbai WRO-022-22870471/22886266. Contact Person at MSTC Ltd. (Metal and Scrap Trading Corporation Ltd.) Mumbai: Mr. Amar Kumar Joshi,
Junior Mgr. Mobile no.-9601839390,
e-Mail: janarendrakumar@mstcindia.co.in.

Contact person (CSD Hisar):
Mr. R. Ponnivalavan (Area Manager) &
Mr.Satwinder:
e-Mail : hsd@csdindia.gov.in

The tenders are also available on Canteen Stores Department (CSD) website (<https://www.csdindia.gov.in>) for download. The bidders are advised to go through the Important Instructions for E-procurement and Tender Documents for detailed information and submit the bids in compliance of the same. All further updates or amendments, if any, pertaining to this tender shall be notified and uploaded on the CSD website as well as MSTC website (www.mstcecommerce.com/eprochome/csd) only and no separate corrigendum would be published in this regard. Therefore, potential bidders are advised to visit the above mentioned websites on a regular basis.

Area Manager
CSD Depot, Hisar

SCHEDULE OF TENDER(SOT)

a. e-Tender no	CSD/Hisar/18-19/ET/01 dated 28/02/2019
b. Mode Of Tender	e-Procurement System (Online Part I - Techno-Commercial Bid and Part II - Price Bid through www.mstcecommerce.com/eprochome/csd)
c. Date of NIT available to parties to download	12:00 AM of 28/02/2019
d. Date of Starting of e-Tender for submission of on line Techno-Commercial Bid and price Bid at www.mstcecommerce.com/eprochome/csd	02:00 PM of 28/02/2019
e. Date of closing of online e-tender for the submission of Techno-Commercial Bid & Price Bid.	01.00 PM of 19/03/2019
f. Date & time of opening of Part-I (i.e. Techno-Commercial Bid) Part-II Price Bid: Date of opening of Part- II i.e. price bid shall be informed separately	3.00 PM of 19/03/2019
g. Transaction Fee of MSTC LTD	Transaction fee of MSTC has to be paid using link Transaction fee available in Vendor login. It can be either paid online or through challan using NEFT/RTGS.

Important instructions for E-procurement

Bidders are requested to read the terms & conditions of this tender before submitting your online tender.

1	<p><u>Process of E-tender:</u></p> <p>A) Registration: The process involves vendor's registration with MSTC e-procurement portal which is free of cost. Only after registration, the vendor(s) can submit his/their bids electronically. Electronic Bidding for submission of Technical Bid as well as Commercial Bid will be done over the internet. The Vendor should possess Class III signing type digital certificate. Vendors are to make their own arrangement for bidding from a P.C. connected with Internet. MSTC is not responsible for making such arrangement. (Bids will not be recorded without Digital Signature).</p> <p>SPECIAL NOTE: THE TECHNICAL BID AND THE COMMERCIAL BID HAS TO BE SUBMITTED ON-LINE AT www.mstcecommerce.com/eprochome/csd</p> <p>1). Vendors are required to register themselves online with www.mstcecommerce.com/eprochome/csd or www.mstcecommerce.com → e-Procurement → PSU/Govt Depts → Select CSDs Logo- > Register as Vendor -- Filling up details and creating own user id and password → Submit.</p> <p>2). Vendors will receive a system generated mail confirming their registration in their email which has been provided during filling the registration form. In case of any clarification, please contact MSTC, (before the scheduled time of the e- tender).</p> <p>Contact person (MSTC Ltd):</p> <p>Centralized Help Desk-033-22901004</p> <p>Help Desk at Mumbai WRO-022-22870471/22886266</p> <p>Contact Person at MSTC Mumbai:</p> <p>Mr. AmarKumarJoshi, JuniorMgr. Mobile no.-9601839390 e-Mail : janarendrakumar@mstcindia.co.in</p> <p><u>B) System Requirement:</u></p> <p>i) Windows 7 or above Operating System ii) IE-7 and above Internetbrowser. iii) Signing type digital signature iv) Latest updated JRE 8 (x86 Offline) software to be downloaded and installed in the system.</p> <p>To disable "Protected Mode" for DSC to appear in the signer box following settings may be applied.</p>
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	<p><input type="checkbox"/> Tools => Internet Options => Security => Disable protected Mode If enabled- i.e, Remove the tick from the tick box mentioning “Enable Protected Mode”.</p> <p><input type="checkbox"/> Other Settings: Tools => Internet Options => General => Click On Settings under “browsing history/ Delete Browsing History” => Temporary Internet Files => Activate “Every time I Visit the Webpage”.</p> <p>To enable ALL active X controls and disable ‘use pop up blocker’ under Tools→ Internet Options→ custom level (Please run IE settings from the page www.mstcecommerce.com once)</p>
2	The Techno-commercial Bid and the Price Bid shall have to be submitted online at www.mstcecommerce.com/eprochome/CSD . Tender will be opened electronically on specified date and time as given in the Tender.
3	All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.
4	<p><u>Special Note towards Transaction fee:</u></p> <p>The vendors shall pay the transaction fee using “Transaction Fee Payment” Link under “My Menu” in the vendor login. The vendors have to select the particular tender from the event dropdown box. The vendor shall have the facility of making the payment either through NEFT or Online Payment. On selecting NEFT, the vendor shall generate a challan by filling up a form. The vendor shall remit the transaction fee amount as per the details printed on the challan without making change in the same. On selecting Online Payment, the vendor shall have the provision of making payment using its Credit/ Debit Card/ Net Banking. Once the payment gets credited to MSTC’s designated bank account, the transaction fee shall be auto authorized and the vendor shall be receiving a system generated mail. Transaction fee is non-refundable. A vendor will not have the access to online e-tender without making the payment towards transaction fee.</p>
5	Information about tenders /corrigendum uploaded shall be sent by email only during the Process till finalization of tender. Hence the vendors are required to ensure that their corporate email I.D. provided is valid and updated at the time of registration of vendor with MSTC. Vendors are also requested to ensure validity of their DSC (Digital Signature Certificate).
6	E-tender cannot be accessed after the due date and time mentioned in NIT.
7	<p><u>Bidding in e-tender :</u></p> <p>a) Vendor(s) need to submit necessary EMD, Tender fees and Transaction fees (If ANY) to be eligible to bid online in the e-tender. Tender fees and Transaction fees are non refundable. No interest will be paid on EMD. EMD of the unsuccessful vendor(s) will be refunded by the tender inviting authority.</p> <p>b) The process involves Electronic Bidding for submission of Technical and Commercial Bid.</p> <p>c) The vendor(s) who have submitted transaction fee can only submit their Technical Bid and Commercial Bid through internet in MSTC website www.mstcecommerce.com → e-procurement → PSU/Govt depts → Login under MSTC → My menu → Auction Floor Manager → live event → Select on of the live event</p> <p>d) The vendor should allow running JAVA application. This exercise has to be done</p>

	<p>Immediately after opening of Bid floor. Then they have to fill up Common terms/Commercial specification and save the same. After that click on the Technical bid. If this application is not run then the vendor will not be able to save/submit his Technical bid.</p> <p>e) After filling the Technical Bid, vendor should click 'save' for recording their Technical bid. Once the same is done, the Commercial Bid link becomes active and the same has to be filled up and then vendor should click on "save" to record their Commercial bid. Then once both the Technical bid & Commercial bid has been saved, the vendor can click on the "Final submission" button to register their bid</p> <p>f) Vendors are instructed to use Attach Doc button to upload documents. Multiple documents can be uploaded.</p> <p>g) In all cases, vendor should use their own ID and Password along with Digital Signature at the time of submission of their bid.</p> <p>h) During the entire e-tender process, the vendors will remain completely anonymous to one another and also to everybody else.</p> <p>i) The e-tender floor shall remain open from the pre-announced date & time and for as much duration as mentioned above.</p> <p>j) All electronic bids submitted during the e-tender process shall be legally binding on the vendor. Any bid will be considered as the valid bid offered by that vendor and acceptance of the same by the Buyer will form a binding contract between Buyer and the Vendor for execution of supply.</p> <p>k) It is mandatory that all the bids are submitted with digital signature certificate otherwise the same will not be accepted by the system.</p> <p>l) Buyer reserves the right to cancel or reject or accept or withdraw or extend the tender in full or part as the case may be without assigning any reason thereof.</p> <p>m) No deviation of the terms and conditions of the tender document is acceptable. Submission of bid in the e-tender floor by any vendor confirms his acceptance of terms & conditions for the tender.</p>
8	Any order resulting from this tender shall be governed by the terms and conditions mentioned therein.
9	No deviation to the technical and commercial terms & conditions are allowed.
10	The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of bid(s) without assigning any reason thereof.
11	Vendors are requested to read the vendor guide and see the video in the page www.mstcecommerce.com/eprochome to familiarize them with the system before bidding.



भारत सरकार @Govt of India
रक्षा विभाग @Ministry of Defence
दस्तावेज क्र. HSD/HSR/18-19/ET/01 @CSD DEPOT
भारत सरकार @Hisar Cantt

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Title	OUTSOURCING OF MALI, SAFAIWALA, WATCHMAN SERVICES
E-tender No.	CSD/HISSAR/18-19/ET/01 dated 28/02/2019
Sub Title	PART - I Instructions to Bidders and Bid Submission format

Table of Contents	
Instructions to Bidders.....	<u>10</u>
E-tender Process Road Map.....	<u>10</u>
Introduction.....	<u>11</u>
Qualifying Criteria.....	<u>11</u>
E-tender Notification.....	<u>12</u>
E-tender Documents / E-tender Specifications & Requirements	<u>12</u>
Procedure for obtaining E-tender Documents.....	<u>12</u>
Amendments to E-tender documents.....	<u>12</u>
E-tender Fee & EMD	<u>13</u>
Preparation of Bids & Bid Content	14
Techno-Commercial Bid Preparation	<u>14</u>
Price Bids Preparation.....	14
Bid Submission	<u>15</u>
Mode & Address of Bid Submission	15
Due date for bid submission	<u>15</u>
Rejection of Late/Delayed Bids	<u>15</u>
Validity of Bids	15
Bid opening of Part-A.....	15
Evaluation and clarifications of Part-A bids.....	<u>16</u>
Shortlisting of Qualified bids.....	<u>16</u>
Detailed Evaluation & Clarifications.....	<u>16</u>
Techno-Commercial Deviations	<u>16</u>
Technically Qualified Bids	16
Unqualified Bids.....	16
Bid opening of Part-B	16
Evaluation and clarifications of Part-B bids.....	<u>17</u>
Recommendation of Successful Bid (s)	17
Acceptance/Rejection of Bids.....	17
Construction of contract	17
2. Annexures.....	18
Annexure A1: General Particulars of the Bidder	18
<u>Annexure A2 : Check List.....</u>	<u>19</u>

PART-A

DEFINITIONS

The term "General Manager" shall mean the General Manager of the Canteen Stores Department (CSD) who is the head of Canteen Stores Department, Mumbai and includes Joint General Manager/ Deputy General Manager/ Asst. General Manager/ Manager etc. or any other officer authorized for the time being to execute contracts on behalf of the President of India.

The term "Contractor" shall mean the persons, firm or company with whom or with which the contract of supplying of skilled and unskilled manpower has been concluded, and shall be deemed to include the Contractor's successors (Approved by the CSD's representative, heirs, executors and administrators unless excluded by the contract).

The term "Contract" shall mean the communication signed on behalf of the President of India by an officer duly authorized intimating the acceptance on Behalf of the President of India and the terms and contract as referred to in the said communication accepting the E-tender or offer of the contract of **Mali, Safaiwala & Watchman**.

The term "PARTY" shall mean either the PURCHASER/CLIENT or the CONTRACTOR.

The term "PURCHASER/CLIENT"/"CSD-HSD" shall mean Canteen Stores Department, Hisar Cantt. - 125044 or its successors or assigns as well as its authorized officers/representatives.

The term "RATE" shall mean the Man-month Rates quoted by the CONTRACTOR, accepted by the PURCHASER/CLIENT.

The terms and conditions mentioned in this CONTRACT/AGREEMENT supersede the terms and conditions mentioned in the E-tender documents.

E-TENDER DOCUMENT

1. Instructions to Bidders

Instructions	
1.1 E-tender Process Road Map	
The E-tender Process Road Map for this E-tender from “E-tender Notification” to “Award of Contract” is shown in below.	
E-tender Milestone / Activity	Schedule
E-tender Notification	28/02/2019
Bid Submission due date and time	19/03/2019 by 12.00 a.m.
Technical-Commercial Bid (Part-A) Opening	19/03/2019 by 02.00 p.m.
Price Bid Opening of technically qualified bids	To be informed to all the qualified bidders

1.2 Introduction

The Canteen Stores Department (CSD), is a Government of India. CSD under Ministry of Defence, provides a range of quality branded and unbranded products from shoe brushes to microwave ovens and cooking oil to luxury cars. The portfolio has grown from just a few items of daily use in 1948 (when the CSD was created) to over four thousand products today. Information on all these products and brands is available on this web site through a "know-all" Search Engine for the benefit of the consumer.

CSD like other chains has adopted best trade practices in all aspects of its operations but what distinguishes the CSD from any and all other chains is that it is not driven by the profit motive.

The CSD works closely with more than 500 suppliers across the country for supply of the range of products. They are represented by leading multinationals, large Indian companies and many small manufacturers, including start-ups of ex-servicemen. The CSD has 33 depots strategically located across India. This is the core strength of the CSD, which puts its operation in close proximity to the thousands of Unit Run Canteens it has mandated to serve.

CSD-HSD (Canteen Stores Department, Hisar Cantt-125044) is one of the 33 CSD Depots who caters for the needs and requirements of URCs located in the Haryana State. The Depot is spread across 12 acres (approx) including residential complex and the cleanliness of the depot premises and residential complex is foremost important so as to upkeep the storage condition and living conditions.

1.3 . Qualifying Criteria

Sl. No.	Qualifying Criteria	Whether Complying or Not	Mention the Document Submitted as Proof/Evidence
(To be filled in by the Bidder)			
1.	The bidder should be registered with Goods & Service Tax authorities.	Yes/No	Copy of valid GST registration.
2.	The bidder should be in business for providing manpower services for immediately preceding 03 years. (2015-16, 2016-17, 2017-18)	Yes/No	Copies of Contracts/ Service Orders/Purchase Orders/ Work Orders/Experience Certificate, etc.
3.	The bidder should be registered with Employees' State Insurance Corporation.	Yes/No	Copy of ESI Registration Certificate
4.	The bidder should be registered with Labour Commissioner for providing outsourcing of labourers.	Yes/No	Copy of Registration Certificate
5.	The bidder should be registered with Employees' Provident Fund Organisation.	Yes/No	Copy of Registration Certificate
6.	The bidder should have a valid PAN Card.	Yes/No	Copy of PAN Card
7.	Copies of Income Tax Returns for immediate preceding three years (i.e. 2014-15, 2015-16 and 2016-17/2017-18)	Yes/No	Copy of Income Tax Returns

8.	The Bidder should provide audited Profit & Loss Accounts Statements of three preceding Financial Years i.e. 2014-15, 2015-16 and 2016-17/2017-18.	Yes/No	Copies of the audited Profit & Loss Accounts Statements and the Balance Sheets.
1.4 E-tender Notification			
1.4.1.	This is a TWO PART PUBLIC E-TENDER NOTIFICATION. Bidders shall submit bids online in Two Part only.		
1.4.2.	PART–A: Technical & Commercial Bids.		
1.4.3.	PART–B: Price Bid.		
1.4.4.	All the queries related to this E-tender shall be submitted online.		
1.5 E-tender Documents / E-tender Specifications & Requirements			
The E-tender document comprises of the following documents			
1.5.1.	Part -I: General information and instructions for the Bidders about the RFP.		
1.5.2.	Part -II: Contains Standard Conditions of RFP, which will form part of the Contract with the successful bidder.		
1.5.3.	Part –III: Contains Special Conditions applicable to this RFP and which will also form part of the contract with the successful bidder.		
1.5.4.	Part - IV: Undertaking (to be furnished on the bidder’s letter head)		
1.5.5.	Part B : Price Bid		
1.6 Procedure for obtaining E-tender Documents			
1.6.1.	E-tender Documents are available on MSTC website www.mstcecommerce.com/e-procurement/csd and also available for download on CSD web site (www.csdindia.gov.in) and under “E-tender” menu.		
1.6.2.	The downloadable copies of the E-tender documents are provided / available in PDF format and the cost of the same is Rs. 500/- (Rupees Five Hundred only) needs to be paid in the Form of DD in favour of “Canteen Stores Department Public A/c Main” payable at Hisar. DD should be taken separately each for tender documents and EMD amount. Bidder’s name and E-tender number shall be indicated on the reverse side of the Demand Drafts.		
1.6.3.	The additional set is only issued so that the prospective bidders while preparing their bid documents can take advantage of the editable format by suitably adapting the existing tables, templates and forms as required.		
1.6.4.	Issue/ Downloading of E-tender documents do not mean that a Bidder is automatically qualified to submit bids.		
1.7 Amendments to E-tender documents			
1.7.1.	The CSD-HSD reserves the right to issue any amendments, clarifications, etc. to the E-tender documents, giving reasonable time, and prior to the bid opening. Such amendments, clarifications etc., shall be given due consideration by the bidders while		

	submitting the bids and invariably enclose/ attach such documents as a part of the bid. All such amendments, clarifications, etc., shall be uploaded to www.mstcecommerce.com/eprhome/csd and www.csdindia.gov.in . The CSD- HSD will bear no responsibility or liability arising out of non-receipt of the same in time or otherwise.
1.8	Tender Fee & EMD
1.8.1.	The completed bids should be submitted along with Tender Fees and Earnest Money Deposit (EMD) as per the following details referring to the bid submission format
1.8.2.	Tender Fee (Non-Refundable): Bidder shall submit Tender fee(s) of INR 500.00 (INR Five hundred only) for all MALI, SAFAIWALA & WATCHMAN in the form of Demand Drafts (DD) .
1.8.3.	EARNEST MONEY DEPOSIT (EMD): The techno-commercial e-bid should accompany Demand Drafts/Bankers Cheques for MALI, SAFAIWALA & WATCHMAN Services : INR 22,350.00 (Rupees Twenty-two thousand three hundred fifty only) drawn in favour of Canteen Stores Department Public Fund Account (Main) payable at Hisar, India . Bidder's name and E-tender number shall be indicated on the reverse side of the Demand Drafts. The DD shall be from State Bank of India (SBI) or from any of the Scheduled Commercial Banks notified by RBI. No interest shall be payable on EMD amount till it is retained by the CSD-HSD. The EMD shall specifically bind the BIDDER to keep his E-tender valid till award of the contract is made and to abide by all the conditions of the E-tender documents.
1.8.4.	Demand Drafts (DD) should not be prior dated to the date of advertisement.
1.8.5.	Proposals not accompanied by EMD shall be declared as non-responsive.
1.8.6.	EMD of successful bidder(s) will be returned, without any interest, after signing the contract and after receipt of error free Security Deposit (SD).
1.8.7.	EMD of unsuccessful bidder(s) will be returned, without any interest, after the award of Contract(s).
1.8.8.	The EMD shall be forfeited if the bidder withdraws or amends or impairs or derogates from the submitted E-tender in any respect within the period of its validity
1.8.9.	Bids received without the prescribed Tender Fee and EMD will not be considered for further evaluation.

1.9 Preparation of Bids & Bid Content	
General	
1.9.1.	This is a TWO PART (PUBLIC) E-TENDER NOTIFICATION. Bidders shall submit bids in Two Part.
1.9.2.	Before preparing the bids the Bidders shall read all the E-tender documents carefully.
1.9.3.	The bid documents shall be prepared in English language only
1.9.4.	All pages of the bid documents shall be numbered. Each page of the bid document shall be stamped and initialized.
1.9.5.	PART–A of E-tender includes the Technical & Commercial Bids. <u>If any bidder submits a combined bid or gives the Price in Techno-Commercial Bid, his offer is liable to be rejected</u>
1.9.6.	The Bidder shall ensure that all the documents submitted are duly stamped, signed and numbered serially. Bidders must ensure that only relevant documents are attached with the E-bid/E-offer. The E-tender/E-bid must contain the name, designation and place of business of the person or persons submitting the E-bid.
1.9.7.	The E-tender submission will comprise of all the enclosed documents as well as the documents required to be submitted by the BIDDER as detailed in this document and should be completed by filling in the tables to this document, plus specifically requested attachments. No other documents other than those specifically requested should be submitted. Any additional documents submitted will not be evaluated.
1.9.8.	The Bidder shall attach the proof for evidencing the authority of person signing the E-Bid/ E-offer. (Relevant extracts of AOA and/or MOA and/or copies of Board Resolution, copy of Power of Attorney/Partnership Deed/Bidder's (Firms) declaration on its letter head duly signed and stamped (sealed) for the same etc. as applicable).
1.10 Techno-Commercial Bid Preparation	
1.10.1.	Bidders should furnish all necessary details against E-tender specifications provided in the E-tender documents.
1.11 Price Bid Preparation	
1.11.1.	Refer to Price bid document (Part-B) for specific instructions and bid format on Price Bid preparation.
1.11.2.	Bid should be free from Corrections and Erasures. Corrections, if any, must be attested. All total amounts shall be indicated both in words as well as in figures. Where there is difference between amounts quoted in words and figures, amount quoted in words shall prevail.
1.11.3.	In case of discrepancy in quoted rates following will be applicable. <ul style="list-style-type: none"> a) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; accordingly and, b) If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) above.
1.11.4.	In case, any deviation/condition etc. is observed in the Price Bids, the same (deviation/conditions etc.) shall not be entertained/considered by CSD-HSD.

1.12 Bid Submission	
Instructions for Bid Submission	
1.12.1.	All bids in response to this E-tender shall be submitted online in TWO PART (Part-A & Part-B).
1.12.2.	All technical specifications and technical details along with commercial terms and conditions (without price) shall be included only in Part-A of the bid. Part-B (Price bid) comprising of price details shall be submitted.
1.12.3.	E-Bids received without the details asked for including proof of eligibility may not be considered.
1.12.4.	Those who do not meet/ satisfy the Qualifying Criteria need not submit E-bids.
1.13 Mode & Address of Bid Submission	
1.13.1.	The bids are invited online. However the tender documents duly signed and stamped shall be uploaded online in pdf format in MSTC website at the time of submitting online bid.
1.14 Due date for bid submission	
1.14.1.	The completed bid documents in the prescribed format should be submitted online latest by 2.00 pm on 19th March, 2019.
1.14.2.	Area Manager, CSD Depot, Hisar reserves the rights for extension of due date.
1.14.3.	In the event of any date indicated above is a declared Holiday, the next working day shall become operative for the respective purpose mentioned herein.
1.15 Rejection of Late/Delayed E-Bids	
1.15.1.	E-Bids submitted after the last date and specified time will be declared as "LATE". E-Bids submitted after the opening of bids will be declared as "DELAYED". LATE and DELAYED bids WILL NOT be considered.
1.16 Validity of E-Bids	
1.16.1.	The E-bids should be valid at least for 180 days from the date of opening of Part-A bids. In case of unforeseen delays in concluding the E-tender evaluation CSD-HSD may request the bidders for a suitable extension of validity of their E-bids without any change in quoted price and terms and conditions.
1.17 E- Bid opening of Part-A	
1.17.1.	E-Bids will be opened in two stages (Stage-1: Part-A & Stage-2: Part-B) as indicated in this E-tender document.
1.17.2.	Part-A (Technical and Commercial bid without price) will be opened online on due date and time for e-bid opening.

1.17.3.	Unless otherwise advanced or postponed with advance intimation to the bidders, Part–A will be opened online on the same date, that is on the bid submission due date 19th March, 2019 at 3.00 pm. (IST)
1.17.4.	Bidders who wish to participate in the opening of Part-A may depute their representatives on the specified date and time.
1.17.5.	Bidders or their authorized representatives, who wish to attend the E-tender opening, should produce an authorization letter, failing which he/she may not be allowed to participate in the E-tender opening.
1.18 Evaluation and clarifications of Part-A bids	
1.18.1 Short listing of Qualified bids	
a.	At first the Part-A bids will be evaluated against the specified Qualifying Criteria (Refer Part-A (I) for the Qualifying Criteria details).
b.	The bids that are meeting the Qualifying Criteria stipulated in the Part-A (I) of the E-tender documents shall only be shortlisted as <u>“Qualified Bids”</u>
1.18.2 Detailed Evaluation & Clarifications	
a.	After evaluating the received Part-A bids against the Qualifying Criteria, the shortlisted <u>“Qualified Bids”</u> will be taken up for a detailed techno-commercial evaluation.
b.	If it becomes necessary to seek clarifications from the bidders regarding technical and commercial terms and conditions of the E-tender, the same will be sought from the bidders online. In such an event, the bidder will furnish all the technical and commercial information/clarification, on or before the date and time fixed for submission of such clarifications, by CSD-HSD. If the technical and commercial clarifications sought for, do not submitted on or before the due date and time fixed, such E-bids are liable to be rejected without any further notice.
c.	In case bidder makes any alternative suggestions with respect to the E-tender requirements, the same will be discussed and noted for further evaluation by CSD. However CSD-HSD reserves the right to accept or reject such suggestions at its discretion.
1.18.3. Technically Qualified E-Bids	
a.	E-Bids that are found to be compliant with the Qualifying Criteria and the technical parameters/specifications specified in Part-A of the E-tender documents, shall be shortlisted as <u>Technically Qualified E-Bids</u> .
b.	Price bids (Part-B of bid) of only technically qualified bids will be opened.
1.18.4. Unqualified Bids	
a.	Bids that are found to be non-compliant of Qualifying Criteria and/or E-tender specifications as specified in Part-A documents will be considered as <u>unqualified bids</u> .
b.	Only qualified bidders shall be informed or intimated of Price Bid opening.

1.19. Bid opening of Part-B	
1.19.1.	Price bids (Part-B of bid) of only technically qualified bidders shall be opened.
1.19.2.	Due date and time for opening of the Part-B will be decided by CSD-HSD and the same shall be intimated in advance only to the technically qualified bidders.
1.19.3.	Bidders who wish to participate in the opening of Part-B may depute their representatives to CSD-HSD on the specified date and time. Those who are attending the E-tender opening should produce an authorization letter, failing which he/she may not be allowed to participate in the E-tender opening.
1.20. Evaluation and Clarifications of Part-B bids	
1.20.1	The opened price bids will be evaluated and further clarifications if any may be sought from the respective bidders.
1.20.2	The evaluation criteria and the basis for the price comparison is specified in Part-B document.
1.20.3	Conditional discount, if any offered by the bidder shall not be considered and may lead to the rejection of the bid.
1.21 Recommendation of Successful Bid(s)	
1.21.1	The evaluation committee will recommend the successful bid(s) to a competent authority of CSD-HSD for awarding the contract(s).
1.22 Acceptance/Rejection of Bids	
1.22.1	Acceptance of successful bid(s) by CSD-HSD may be sent by priced Letter of Intent (LOI) / Service Order/ Contract within the validity/extended validity of the bid.
1.22.2	In case of Letter of Intent, the bidder whose bid is accepted and who is herein after the Contractor will proceed with service(s) towards the execution of the contract on the basis of such advance acceptance of bid without waiting for a formal Service Order/Contract and will be responsible to seek and obtain whatever clarifications that are necessary from CSD-HSD to proceed.
1.22.3	Unsuccessful bidders will not be informed of the result of their bids.
1.22.4	Non-compliance to E-tender specifications and/or E-tender scope and/or E-tender terms and conditions are liable for rejection. Decision of CSD-HSD in respect of non-compliance shall be final and binding on the bidders.
1.22.5	Canvassing in any form with regard to this E-tender will lead to rejection of the bid.
1.22.6	CSD reserves the right to accept or reject, lowest / any / all bid(s), in whole or in part, without assigning any reasons whatsoever and without any liability to CSD-HSD.
1.23 Construction of contract	

1.23.1.	The Contract will be made between CSD-HSD and the Contractor in accordance with the terms and conditions of the E-tender Document and Price-Bid. The Bidders should go through the terms and conditions of the E-tender documents and endorse the confirmation to the same. The final contract shall include deviations, if any, as mutually agreed between CSD-HSD and the successful bidder. However, any variation in the scope of work to reflect the intent of this specification and to be in line with industry practice during execution of contract shall not be subject to price variation. The contract can be extended for mutually agreed period in the same terms and conditions and price subject to there should not be any downward trend of price(s) in the market.
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2. Annexures

Annexure A1 : General Particulars of the Bidder

1.	Name of the Bidder	
2.	Bidder's Proposal No. and Date	
3.	Name and designation of the officer of the Bidder to whom all references shall be made for expeditious co-ordination.	
4.	Whether sole Proprietorship/Partnership/Limited Company/Co-operative Body/Joint Venture	
5.	Names of Proprietor/Partners/Directors	
6.	Postal Address, Telephone & Fax Nos. and e-mail Address of Registered Office	
7.	Address, Telephone Nos., Fax Nos. and e-mail ID of Office through which the proposed work (if entrusted) will be handled with name & designation of person-in-charge	
8.	Core Competence of business	
9.	Areas of other business activity, if any & place of such business	
10.	Bank details of the Bidder	

Authorized signatory of Bidder

Bidder's stamp

Annexure A2 : Check List

Sr. No.	Description of Documents	Confirmation on Submission
1	E-tender Fee	Yes/ No
2	EMD	Yes/ No
3	E-tender Part A : Techno-Commercial Bid	Yes/ No
4	E-tender Part B : Price Bid	Yes/ No

PART II

STANDARD CONDITIONS OF RFP

1. **Law:** The contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of Republic of India.

2. **Effective date of the Contract:**

The contract shall come into effect on the date of signatures of both the parties on the contract (effective date) and shall remain valid until for one year minimum or terminated or extended whichever is earlier and the completion of the obligations of the parties under the contract. The performance of the services shall commence from the effective date of the contract.

3. **Extension of Contract:**

The Contract can be extended on the same Rates, Terms and Conditions for mutually agreed period between the parties.

4. **Arbitration:**

All disputes or differences arising out of or in connection with the present contract including the one connected with the validity of the present contract or any part thereof should be settled by bilateral discussions. Any dispute, disagreement of question arising out of or relating to this contract or relating to construction or performance (except as to any matter the decision or determination whereof is provided for by these conditions), which cannot be settled amicably, shall within sixty (60) days or such longer period as may be mutually agreed upon, from the date on which either party informs the other in writing by a notice that such dispute, disagreement or question exists, will be referred to a sole Arbitrator.

Within sixty (60) days of the receipt of the said notice, an arbitrator shall be nominated in writing by the authority agreed upon by the parties.

The sole Arbitrator shall have its seat in Mumbai or such other place in India as may be mutually agreed to between the parties.

The arbitration proceedings shall be conducted under the Indian Arbitration and Conciliation Act, 1996 and the award of such Arbitration Tribunal shall be enforceable in Indian Courts only.

Each party shall bear its own cost of preparing and presenting its case. The cost of arbitration including the fees and expenses shall be shared equally by the parties, unless otherwise awarded by the sole arbitrator.

The parties shall continue to perform their respective obligations under this contract during the pendency of the arbitration proceedings except in so far as such obligations are the subject matter of the said arbitration proceedings.

(Note - In the event of the parties deciding to refer the dispute/s for adjudication to an Arbitral Tribunal then one arbitrator each will be appointed by each party and the case will be referred to the Indian Council of Arbitration (ICADR) for nomination of the third arbitrator. The fees of the arbitrator appointed by the parties shall be borne by each party and the fees of the third arbitrator, if appointed, shall be equally shared by the CSD-HSD and Contractor).

5 Penalty for use of Undue Influence : The Contractor undertake that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the receiver or otherwise in procuring the supply orders or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Supply Order or any other Supply Order with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Supply Order or any other Supply Order with the Government of India. Any breach of the aforesaid undertaking by the Contractor or any one employed by him or acting on his behalf (whether with or without the knowledge of the Contractor) or the commission of any offers by the Contractor or anyone employed by him or acting on his behalf, as defined in chapter IX of the Indian Penal Code, 1860 or the Prevention of corruption Act, 1986 or any other Act enacted for other Supply Orders with the Contractor and recover from the Contractor the amount of any loss arising from such cancellation. A decision of the receiver or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Contractor. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Contractor towards any office/employee of the receiver or to any other person in a position to influence any officer/employee of the receiver for showing any favour in relation to this or any other Supply Order, shall render the Contractor to such liability/penalty as the receiver may deem proper, including but not limited to termination of the Supply Order, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the receiver.

6 Agents/Agency Commission : The Contractor confirms and declares to the CSD-HSD that the Contractor is the original Contractor for the Scope of the Contract and has not engaged any individual or firm to intercede, facilitate or in any way to recommend to the Govt of India or any of its functionaries whether officially or unofficially to the award of the contract to the Contractor nor has any amount been paid promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Contractor agrees that if it is established at any time to the satisfaction of the CSD-HSD that the present declaration is in any way incorrect or if at a later stage it is discovered by the CSD-HSD that the Contractor has engaged any such individual/firm and pay or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Contractor will be liable to refund that amount to the CSD-HSD.

7 Access to Books of Accounts: In case it is found to the satisfaction of the CSD-HSD that the Contractor has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Contractor on a specific request of the CSD-HSD, shall provide necessary information/inspection of the relevant financial documents/ information.

8 Non-disclosure of Contract documents: Except with the written consent of the CSD-HSD Contractor shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

I/We virtue of my/our position as contractor(s), fully understand that I/We am/are not to divulge any official information that may come to my/our knowledge, regarding strength, composition, location or site etc to any unauthorised persons.

I/We realise that it is criminal offence to disclose such information and my our failure to observe these orders will not only involve the termination of this contract but also will make me/us liable to prosecution under the Indian Official Secret Act 1923. The same conditions apply to any of my/our local representative and servant employed by me/us from time to time. I/We will take all measures necessary to ensure the safe custody of my/our contract deeds.

9 Liquidated damages : If the Contractor fails to submit the bonds, guarantee and documents, supply of labourers/ providing services and conducts trials, training etc as specification in the contract, at his discretion, with hold an payment until the completion of the contract. The Receiver may also deduct from the Contractor as agreed, liquidation damages to the sum of zero point five percent (0.5%) of the contract price of the delay/ services mentioned above for every week of delay or part of a week, subject to the maximum value of the labour charges being not higher than ten percent (10%) of the services.

10 Termination of Contract: The receiver shall have the right to terminate this contract in part or in full in any of the following cases:-

10.1 The supply of intended manpower is delayed for causes not attributable to force majeure for more than 15 days after the scheduled date of supply.

10.2 The Contractor is declared bankrupt or becomes insolvent.

10.3 The supply of intended manpower is delayed due to causes of Force Majeure by more than 15 days provided Force Majeure clause is included in contract.

10.4 The receiver has noticed that the Contractor has utilized the services of any Indian / Foreign agent in getting this contract and paid any commission to such individual / company etc.

10.5 As per decision of the Arbitration Tribunal.

11 **Notices** : Any notice required or permitted by the contract shall be written in the English and/or Hindi language and will be delivered personally or sent by FAX or registered pre-paid mail, addressed to the last known address of the party to whom it is sent.

12 **Transfer and Sub-letting** : The Contractor has no right to give, bargain, sell assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

13 **Amendments**: No provision of present Contract shall be changed or modified in any way either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14 **Taxes and Duties**: The GST, Statuary levies and any other applicable taxes must be specially stated. In absence any such, it will be presumed that price includes all such charges and no claim for the same will be entertained. Any change in any duty/tax/statuary levies upward/downward as a result of any statutory variation taking place within contract terms shall be allowed to the extent of actual quantum of such duty/tax/levy paid by the Contractor. Similarly, In case of downward revision in any duty/tax the actual quantum of reduction of such duty/tax shall be reimbursed to the receiver by the Contractor. All such adjustment shall include all reliefs, exemptions, rebates, concession etc, if any obtained by the Contractor.

Signature of the Bidder with stamp & seal

PART-III:
SPECIAL CONDITIONS OF RFP

1. Scope of Work

1.1 The personnel provided by the Contractor has to render services of **MALI, SAFAIWALA & WATCHMAN** and no guarantee can be given as to any definite volume of work which will be entrusted to the outsourced manpower at any time or throughout the period of the contract. The Contractor will ensure that the personnel deployed are medically fit.

1.2 MALI Services: 01 (One) Number of Person (this is an estimated number, therefore, cannot be considered as guaranteed number of manpower and the same shall be increased or decreased at the time of executing contract) provided by the Contractor shall have basic minimum reading and writing ability in Hindi and/or Local language.

1.2.1. Brief Work Profile for Mali Services :

1.2.1.1. To maintain suitable gardens, flowerbeds, flowerpots, hedges, lawns etc., in the Depot premises, including residential areas and the places as instructed by authorized representative of the department.

1.2.1.2. To arrange planting of seasonal flowers, plants and trees and also to maintain the same.

1.3.1.3. To maintain gardening implements in serviceable condition and to ensure its correctness by periodical checks.

1.4.1.4. To plant/cultivate fruits and vegetables, wherever required.

1.5.1.5. To perform any other duty that may be assigned by authorized representative of the department.

1.2.2 Contractor shall engage necessary persons as required by this Department from time to time. The said persons engaged would be paid salary every month by the Contractor. There is no master & servant relationship between the employees of the Contractor and this department and further that the said person of the Contractor shall not claim any absorption in this Department.

1.2.3 Bio-Data, Medical fitness certificate, copy of police verification certificate in respect all categories proposed to be detailed be submitted to the department before deployment of all categories.

1.2.4 It is clearly understood to me/us that the specification referred to in the contract shall be interpreted as the minimum standard of quality of supply which shall be accepted and articles supplied shall be best available.

1.3 Safaiwala Services: The 02 (Two) Number of Persons (these are estimated numbers, therefore, cannot considered as guaranteed number of manpower) provided by the Contractor shall have basic minimum reading and writing ability in Hindi and/or Local language.

1.3.1. Brief Work Profile for Safaiwala Services :

- 1.3.1.1. To sweep, clean and scrub regularly the premises, godowns/warehouses, offices, residential areas, lavatories, stair cases, walls floors etc., and the places as instructed by authorized representative of the department.
- 1.3.1.2. To remove sweepings and rubbish to the marked placed and to arrange its disposal/destruction by burning etc.
- 1.3.1.3. To regularly clean latrines, lavatories/drains etc.
- 1.3.1.4. To remove cobwebs and to dust walls, ceilings, furniture equipment etc.
- 1.3.1.5. To carry out such other duty as may be assigned by authorized representative of the department.

1.4 Watchman/Security Guard Services : The 03 (Three) Number of Persons (These are estimated numbers, therefore, cannot considered as guaranteed number of manpower) provided by the Contractor shall have basic minimum reading and writing ability in Hindi, English and Local language. The age of Watchman/Security Guard should be below 45 years for civilians and for Ex-servicemen it should be below 50 years.

1.4.1. Brief Work Profile for Watchman/Security Guard Services :

- 1.4.1.1 To look after the security of the premises of Depot/Offices (including residential areas/service quarters) store and equipment etc.
- 1.4.1.2 To check that all windows and doors and offices and godowns are properly closed at the closing time (and also at the time of shift change over) and to

hand over the same correctly at the opening time or at the time of next changeover of shift.

- 1.4.1.3 At the closing time or at the time of shift change, to take counted charge of packages, cartons and other equipment lying outside or to the next shift, as the case may be.
 - 1.4.1.4 To keep strict vigilance throughout the duty period, to ensure that no stores or equipment etc., leave the depot premises without a valid gate pass and also to ensure that no unauthorized person enters the premises.
 - 1.4.1.5 To deal with and to catch intruders during day as well as at night and to report such incidents immediately to the Security Incharge/Head Watchman and to the Manager and nominated representative of the department and to the nearest Police Post/station.
 - 1.4.1.6 To keep constant watch against fire hazards in the Depot, offices, residential areas throughout the duty period.
 - 1.4.1.7 To effectively deal with any fire incident that may occur during non-working hours by taking appropriate steps such as sounding fire alarm, informing departmental officials and calling the fire brigade, medical and police authorities etc., as required.
 - 1.4.1.8 To keep a close liaison with the security staff of the nearby Installations so as to obtain speedy help at the time of need.
 - 1.4.1.9 To keep a watch on subversive and dishonest tendencies/activities of the staff and to keep the Manager/Asstt. Manager informed of the same.
 - 1.4.1.10 To operate Tell-Tale clock or any other device provided by the Department and also to ensure its proper handling.
 - 1.4.1.11 To ensure that uniforms provided by the Department are worn, while on duty and that turn out is smart.
 - 1.4.1.12 To carry out any other jobs assigned by Depot Manager the Head Watchman/Security Incharge or authorized representative of the department.
- 1.4.2 Contractor shall engage necessary persons as required by this Department from time to time. The said persons engaged would be paid salary every month by the Contractor. There is no master & servant relationship between the employees of

the Contractor and this department and further that the said person of the Contractor shall not claim any absorption in this Department.

1.4.3 Bio-Data, Medical fitness certificate, copy of police verification certificate in respect all categories proposed to be detailed be submitted to the department before deployment of all categories.

1.4.4 It is clearly understood to me/us that the specification referred to in the contract shall be interpreted as the minimum standard of quality of supply which shall be accepted and articles supplied shall be best available.

2. **Security Deposit/Bank Guarantee:** The Contractor will be required to furnish a Security Deposit by way of Bank Guarantee through a public sector bank or a private sector bank authorized to conduct government business (ICICI Bank Ltd, Axis Bank Ltd or HDFC Bank Ltd) for a sum equal to 10% of the contract value before commencement of work. Security Deposit should be valid till two months after successful completion of contract and all obligations under the contract. The Specimen of SECURITY DEPOSIT/BANK GUARANTEE is given in **Annexure-I**. In case of there is increase of supply of manpower or due to the effect of contract extension the contractor shall enhance the value and validity of Bank Guarantee accordingly.

3. **Payment Terms:**

3.1 It will be mandatory for the Contractors to indicate their bank account numbers, GST number, PAN and other relevant e-payment details so that payments could be made through RTGS/NEFT. The payment will be made within 30 days from the date of submission of error free invoices and supporting documents required for payments. The payment will be paid only after providing the SERVICES in each month. The list of requisite documents for release of payments is as under:

3.1.1. Ink signed copy of commercial invoice/Contractor's bill.

3.1.2. Claim for statutory levies, taxes and other charges to be supported with requisite documents/proof of payment such as proof of payment for EPF and ESIC contribution with nominal roll of beneficiaries, GST and etc., as applicable.

3.1.3. Attendance Sheet duly signed by the Contractor and countersigned by authorized representative of CSD-HSD.

3.2 No wage/remuneration will be paid to any staff for the days of absence from duty.

- 3.3 The Contractor will be wholly and exclusively responsible for payment of wages to the person engaged by it in compliance of all the statutory obligations under all related legislations as applicable to it from time to time including Minimum Wages Act, Employees Provident Fund, ESI Act, etc. and this Department shall not incur any liability for any expenditure whatsoever on the persons employed by the Contractor on account of any obligation.
- 3.4 The Contractor shall pay Bonus to the personnel, engaged on contract, as per the payment of Bonus Act of India.
- 3.5 The contractor shall pay hire charges for the Government Transport supplied to them at their request, in case of failure of public transport service due to any cause(s) at the rate fixed by the Government in accordance with the orders which may be current at the time transport is hired. I/We understand that the aforesaid clause does not in any way bind or oblige CSD-HSD to provide me/us with the services. The decision of the authorized official of CSD-HSD in this matter will be final and binding on me/us.

4 Conduct of Outsourced Manpower

- 4.1 The manpower supplied by the Contractor should not have any criminal/Police record. The Contractor should make adequate enquires about the character and antecedents of the manpower who are being deployed and shall provide character certificates duly verified by the concerned police authorities. The persons who are in possession of such character rolls shall only be outsourced by the Department.
- 4.2 The manpower supplied by the Contractor shall not divulge or disclose to any person, any detail of office, operation process technical know-how, security arrangements, administrative/ organizational matters which they come across during performance of their official duties in the department and they shall not interfere with the duties of the employees of the Department.
- 4.3 The manpower provided by the Contractor should be polite, cordial, positive and efficient, while handling the assigned work. The Contractor shall be responsible for any act of indiscipline on the part of persons deployed by him.
- 4.4 The manpower deputed shall not be below the age of 18 years for both the categories.
- 4.5 The Contractor shall ensure proper conduct of his outsourced employee in office and deputed premises of CSD-HSD or any other place where he/she is assigned to discharge his/her duties in connection with the contract. And the Contractor shall also ensure as well as enforce prohibition of consumption of any kind of drugs in any form including Liquor, smoking but not only limited to this and also loitering without work is prohibited.
- 4.6 The transportation, food, medical and other statutory requirements in respect of each personnel of the Contractor shall be the responsibilities of the Contractor.

5 Working Hours

- 5.1 **For Mali:** Working hours would be normally from 09.15 AM to 05.15 PM or till closing of godowns daily and off on 2nd & 4th Saturday and all Sunday/Holidays. However, the Department reserves the right to call the outsourced personnel even on 2nd & 4th Saturdays Sunday/Holidays depending upon the quantum of workload at no extra cost.
- 5.2 **For Safaiwala:** Working hours would be normally from 09.15 AM to 05.15 PM or till closing of godowns daily and off on 2nd & 4th Saturday and all Sunday/Holidays. However, the Department reserves the right to call the outsourced personnel even on 2nd & 4th Saturdays Sunday/Holidays depending upon the quantum of workload at no extra cost.
- 5.3 **For Watchman:** Working hours would be in rotation i.e 8 hours shift duty. The shift time would be 06:00am to 02:00 pm, 02:00pm to 10:00pm & 10:00pm to 06:00am as per the shift duty assigned by the office. However, the Department reserves the right to call the outsourced personnel even on 2nd & 4th Saturdays Sunday/Holidays depending upon the quantum of workload at no extra cost.

6 Contractual Liabilities of Contractor

- 6.1 The Contractor and his employee(s) shall abide by all the instructions that may be given to him/them from time to time by the Department or any authorized representative of the department to act on its behalf.
- 6.2 The Contractor and his employee(s) shall be bound to act with due diligence and shall be responsible to pay due compensation towards any loss/damage that the Department might suffer in consequences of neglect or misconduct of the Contractor or his employee(s).
- 6.3 If the Contractor and his employee(s) commit a breach of any of the provisions of this contract, the department reserves the right to cancel the rest of the contract at the risk and cost of the Contractor. The Department also reserves the right to engage such a number of persons from the other parties at the risk and expenses of the Contractor.
- 6.4 In case the Contractor fails to pay an amount claimed by the Department under any provision of the contract, shall be entitled to withhold all and/or any payments that may be due to the Contractor under the contract or under any other contract till the Departments claim is admitted or adjusted.
- 6.5 In the event of any injury/damage that may occur to any of the person(s)/employee(s) deployed by the Contractor at the time of working in the Depot premises, it will be the sole responsibility of the Contractor for all consequences and the Department shall in no way be held responsible for such mis-happening and no compensation shall be payable by the Department.
- 6.6 The Contractor shall arrange for substitute manpower well in advance if there is any

probability of the person/ employee leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute manpower shall be the responsibility of the Contractor.

- 6.7 The Contractor shall be contactable at all times and message sent by phone/e-mail/Fax/Special Messenger from this Department to the Contractor shall be acknowledged immediately on receipt on the same day. The Contractor shall strictly observe the instructions issued by this Department in fulfillment of the contract from time to time.
- 6.8 The actual requirement of MALI, SAFAIWALA, WATCHMAN may be decreased as and when the permanent staff is available to replace them.

7 Risk & Expense Clause

- 7.1 Should the manpower thereof not be supplied within the time or times specified in the contract documents, or if defective supplies are made in respect of the manpower, thereof, the receiver shall after granting the Contractor to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, to declare the contract as cancelled either wholly or to the extent of such default.
- 7.2 In case of a material breach that was not remedied within 15 days, the receiver shall, having given the right of first refusal to the Contractor be at liberty to employ from any other source as he thinks fit, other services of the same .
- i. Such default.
 - ii. In the event of the contract being wholly determined the balance of the services remaining to be completed there under.
- 7.3 Any excess of the employment price from any other Contractor as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the Contractor.
- 7.4 The Department reserves the right to enter into parallel contract with any other Contractor during current period of the contract and the right of appointing any other Contractor/ services to meet any emergency.

8 Force Majeure

- 8.1 Neither party shall bear responsibility for the complete or partial non- performance of any of its obligations (except for failure to pay any sum which has become due on account of supply of manpower/services under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or

Actions of State Authorities or any other circumstances beyond the parties control that have arisen after the conclusion of the present contract.

8.2 In such circumstances the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of time of action of these circumstances and their consequences.

8.3 The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 10 (Ten) days from the moment of their beginning.

8.4 If the impossibility of complete or partial performance of an obligation lasts for more than 6 (six) months, either party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 30 (thirty) days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for the services received.

9 Fall Clause

9.1 The price charged for the manpower/services supplied under the contract by the Contractor shall in no event exceed the lowest prices at which the Contractor provides the manpower/services or offer to supply manpower/services of identical description to any persons/organization including the receiver or any department of the Central Government or any department of State Government or any statutory undertaking of the central or state government as the case may be during the period till performance of all Contracts placed during the currency of the contract is completed.

9.2 If at any time, during the said period the Contractor reduces the wages, or offer to supply manpower/services to any person/organization including the receiver or any department of the Central Government or any department of the state government or any statutory undertaking of the central or state government as the case may be at the price lower than the price chargeable under the contract, the Contractor shall forthwith notify such reduction to the CSD-HSD and the price payable under the contract for the services shall stand correspondingly reduced. Stipulation will, not apply to :-

- i) Supply of Manpower at wages lower than the wages charged for normal replacement.
- ii) Supply of Manpower at lower wages on or after the date of completion of supply/placement of the contract for services by the authority concerned under the existing or previous Contract as also under any previous contract entered into with the Central or State Government, Department, including their undertakings excluding joint sector companies and /or private parties and bodies.

Signature of the Bidder with Stamp & Seal

ANNEXURE-I

SECURITY DEPOSIT BANK GUARANTEE FORMAT

From: Bank _____

To,
The President of India

Dear Sir,

Whereas you have entered into a contract No. _____ dated _____ (hereinafter referred to as the said Contract) with M/s _____, hereinafter referred to as the "Contractor" for supply of manpower as per the contract and whereas the Contractor has undertaken to produce a bank guarantee for (10%) of total Contract value amounting to _____ to secure its obligations to the President of India. We the _____ bank hereby expressly, irrevocably and unreservedly undertake and guarantee as principal obligors on behalf of the Contractor that, in the event that the President of India declares to us that the services have not been provided/supplied according to the Contractual obligations under the aforementioned contract, we will pay you, on demand and without demur, all and any sum up to a maximum of _____ Rupees _____ only. Your written demand shall be conclusive evidence to us that such repayment is due under the terms of the said contract. We undertake to effect payment upon receipt of such written demand.

2. We shall not be discharged or released from this undertaking and guarantee by any arrangements, variations made between you and the Contractor, indulgence to the Contractor by you, or by any alterations in the obligations of the Contractor or by any forbearance whether as to payment, time performance or otherwise.

3. In no case shall the amount of this guarantee be increased.

4. This guarantee shall remain valid for months from the date of signing of the contract by both the parties until beyond two months after successful completion of the contract including fulfillment of all the contractual obligations.

6. Unless a demand or claim under this guarantee is made on us in writing or on before the aforesaid expiry date as provided in the above referred contract or unless this guarantee is extended by us, all your rights under this guarantee shall be forfeited and we shall be discharged from the liabilities hereunder.

7. This guarantee shall be a continuing guarantee and shall not be discharged by and change in the constitution of the Bank or in the constitution of

M/s _____.

Tender No. CSD/HISAR/18-19/ET/01 dated 28.02.2019

PART -IV

UNDERTAKING (TO BE FURNISHED ON THE BIDDER'S LETTER HEAD)

We hereby irrevocably agree to undertake the services if we (Name of the BIDDER) are awarded as per the terms and conditions mentioned in CSD Tender No. CSD/HISAR/18-19/ET/01 dated 28.02.2019.

We also undertake not to withdraw our tender no. CSD/HISAR/18-19/ET/01 dated 28.02.2019 submitted to Canteen Stores Department, hisar on account of any reason.

Signature of the authorized person of the BIDDER

Place:

Name:

Title:

Date:

Official Seal:

PART B

EVALUATION CRITERIA & PRICE BID

1. **Evaluation/Criteria** - The broad guidelines for evaluation of Bids will be as follows:
 - (a) Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially.
 - (b) In respect of Two-Bid system, the techno-commercial Bids forwarded by the Bidders will be evaluated by the Committee/Board of officers with reference to the documents required in the RFP. The compliance of Techno-commercial Bids would be determined on the basis of the parameters specified in the RFP. The Price Bids of only those Bidders will be opened whose Technical Bids would clear the technical evaluation. The Lowest Bid will be decided upon the lowest price quoted by the particular Bidder as per the Price Format given at Annexure-I below.
 - (c) **The Bidders are required quote according to the Price Bid Format. The L-1 will be decided based on total of "Gross Salary Man month Basis" (excluding GST) for the particular category of manpower.**
 - (d) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
 - (e) The Lowest Acceptable Bid will be considered further for placement of contract after complete clarification and price negotiations as decided by the Buyer. The Buyer will have the right to award contracts to different Bidders for being lowest in particular items. The Buyer also reserves the right to do apportionment of manpower outsourcing service, if it is convinced that Lowest Bidder is not in a position to supply full quantity of manpower outsourcing service in stipulated time.

Signature of the Bidder with Stamp & Seal

ANNEXURE-II

PRICE BID FORMAT

Category of worker	Qty	Basic Rate + VDA	EPF @%	ESIC @%	Bonus @.....% on Basic rate + VDA on Col. No.3	Service charges/ Adm. Charges 0.9999% on Basic Rate + VDA on Col.No.3 (min. wages)	Total (Rs.) (Gross Salary on Manmonth basis) (Excluding GST) Manmonth for both the categories = 26 Days	GST @ 18% on Total Col. 8
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
MALI Services	01							
SAFAIWALA Services	02							
WATCHMAN Services	03							

Note 1 : The wage quoted shall not be less than the Minimum Wage & VDA as prescribed by Govt. of India, Ministry of Labour & Employment office of the Chief Labour Commissioner (C), New Delhi vide order No. 1/38(7)/2018-LS-II dated 28 Sep 2018 (for Area 'C' Hisar)/the prevailing Central Government notifications and amendments. The increase, if any, in VDA by the Govt. of India, from time to time, will be adjusted based on the request of contractor supported by the valid Government of India notification.

Note 2: The statutory obligations/ taxes such as EPF, ESIC, Bonus, Service Charge/ Admin Charges, GST and etc., shall be as per the prevailing Central Government notifications and amendments, if any, issued thereto from time to time will be paid.

Note 3: GST components will not taken for price comparison purpose to decide Lowest-01 bidder.

Note 4: The bidders shall quote Service Charges/Adm. Charges not less than @ 0.9999% on Minimum Wages (i.e. Col. no.03), if a bidder quotes 'NIL' service charges/ consideration the bid shall be treated as unresponsive and will not be considered.

Note 5: The Mali, Safaiwala & Watchman Service shall be required for a period of one year from the date of contract.

Signature of authorized representative of the Bidder
& Official Seal of Bidder