Consumer register complaint through CSD mobile application
Step 1: Scan the barcode using CSD mobile application
Scan the barcode

PREVIOUS SEARCHES

- Camping Army Water Bottle
  - Canteens & Water Bottles
  - 3 weeks ago

- Men's Leather Hiking Boots
  - Boots and Shoes
  - 3 weeks ago

- Trekking Walking Stick
  - Trekking and Hiking
  - 3 weeks ago
Step 2: Check out product details
GS1 India

#330, 2ND FLOOR,
C WING,
AUGUST KRANTI BHAWAN, BHIKAJI CAMA PLACE,
NewDelhi, 110066

Product name
Apple Juice 250 ml

Brand name
DK

Barcode number(GTIN)
8906000990421

Product description
DK Apple Juice 250 ml

Commodity

Net weight/content

Register Complaint
<table>
<thead>
<tr>
<th>Ingredient Information</th>
<th>MRP</th>
<th>Regulation Data</th>
<th>Consumer Care</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ingredients</strong>: Contains pure filtered water, concentrated apple juice, less than 0.5% of: vitamin C (ascorbic acid), calcium citrate, potassium phosphate.</td>
<td><strong>MRP</strong>: ₹ 20 per unit</td>
<td><strong>Location</strong>: Pan India</td>
<td><strong>MRP activation date</strong>: Aug 02, 2017</td>
</tr>
<tr>
<td><strong>Storage condition</strong>: Chilled</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Caution</strong>: Protect the content from direct sunlight</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Storage instruction</strong>: Store in a cool and hygienic place.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Variant</strong>: Apple</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Register Complaint**

**Register Complaint**
Step 3: In case of any discrepancies in the product details, tap on tab “Register Complaint”
<table>
<thead>
<tr>
<th>MRP</th>
<th>Regulatory Data</th>
<th>Consumer Care Details</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**FSSAI Lic. No.:** 100212526364
**ISI No.:**
**Food Type:** Veg
**Self Life:** 3 Months based on Manufacturing Date
**Hs code:** 2009

**Contact number:** 01142890890
**Person name:** Mr. Gupta
**Office address:** 330, C-wing, 2nd Floor, August Kranti Bhavan, Bhikaji Cama Place, New Delhi-110066
**Email:** info@gs1india.org
Step 4: Fill up the form
Register Complaint

Batch number(*)
ABCD1234

Complaint description(*)
I was charged more than a MRP printed on a product packaging

Mobile number(*)
9654011414

Canteen Name
Enter

Email ID(*)
test@gmail.com

Input invoice number
ABCD1234XYZ

Add product images

Select canteen store

Enter receipt number

punjab

53 R.R.punjab
Vajra Canteen Shahkot (Punjab)
1 st Guards (2 Punjab)
O/C The Punjab Regimented Centre
3 rd BN Punjab Regt
13 Punjab Sind
14 Punjab (Nabba Akai)
15 Punjab (Patiala)
16 Punjab (Patiala)
9 Punjab Regt
18 Punjab Regt
19 Punjab Regt
17 Punjab Regt
12 Punjab BN NCC
20 BN The Punjab Regt
Register Complaint

Product Packaging

Mobile number(*)
9654011414

Canteen Name
13 Punjab Sind

Email ID(*)
test@gmail.com

Input invoice number
ABCD1234XYZ

Add product images

Submit complaint

Register Complaint

Canteen Name
13 Punjab Sind

Email ID(*)
test@gmail.com

Receipt Image

Your complaint reference number is:
20171121E9F9C4

OK

Add product images

Submit complaint
System generated mail to consumer
This is a system generated message to acknowledge the complaint you submitted through CSD mobile app. Your complaint number is 20171121E9F9C4.

You may contact Director (CSD), Canteen Stores Department Customer Cell, at 011-xxxxxxxx if any further assistance is required.

Administrator
Canteen Stores Department Mobile App
Thank You