

TO BE SUBMITTED AFTER PROVISIONALLY SELECTED BY PSC**GENERAL CONDITIONS OF SUPPLIERS TO CANTEEN STORES DEPARTMENT**

(To be executed on Rs. 100/- non-judicial Stamp Paper duly notarized)

1. We M/s. _____ hereby undertake that we will nominate our wholetime executives/employees for dealing with the Department and undertake NOT to use the services of any liaison agent for the same.
2. We also undertake not to make supplies of any of our products, listed with CSD, directly to Indian Naval Canteen Services (INCS) Canteen(s) or any other Unit -run -Canteens.
3. "We also undertake to refrain from dealing with CSD personnel directly or indirectly including those purported to be CSD personnel for any clarifications on introduction of items except through official channel. Infringement of this is liable to render our items ineligible for introduction into CSD".
4. We also undertake to provide all the correct details and valid documents with reference to introduction of items as per the requirement of the department in near future, failing which the application can be closed by CSD.
5. We also undertake that in case the department found at any point of time that the data / information submitted by us as supplier is incorrect the department can delete the items without giving any reason or notice which will be acceptable to us.
6. It is also declared that net trade rates (without GST & other levies) as appearing in first point trade invoice/s and will be submitted in future will pertain to our lowest PAN india first point trade price in the country.
7. We also undertake that Price parity established and agreed to from time to time will be maintained.
8. We confirm that all the Dealers / service centres will render after sales services within 15 days of the receipt of complaint from the Depot Manager / URC / customer. In case service is not rendered as stipulated the URC / Depot Manager is at liberty to recover the Cost of item from pending / future payments.
9. We undertake that in case we (directly or through dealers appointed by us) fail to render After Sales Services within maximum period of 15 days, the items be replaced ex -stock or credit note to be given to unit canteen/customer and the amount will be debited to our account. Besides the defective items be back-loaded to us at our risk and cost.
10. We undertake that in case our products are found to be not conforming to the prescribed specifications, recovery may be made and penalty be imposed on us as per the prevailing policy of the Department and merit of each case. Persistent quality deviations may lead to deletion of our product without any prior notice. The cost of samples and testing charges will be debited to us. We also confirm that we have noted that in case of persistent non-supply on more than three consecutive occasions, our item in question is liable to be deleted from CSD inventory range.
11. We undertake that in case our products are accepted by CSD for procurement Against Firm Demand or on local supply basis, we undertake to establish warehouse or appoint

C&F Agents/Local dealers at all depot stations within three months of receipt of acceptance for ensuring local supply to CSD Depots.

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12. We undertake to register labels of liquor items in all States where CSD Depots are engaged in supply to URCs. We agree to accept the condition firstly, that no order will be placed on us if we fail to register our labels prior to commencement of initial supplies. Secondly, we undertake to accept the condition that we shall get the labels re-newed in all the states where CSD supplies are made to its customers on year to year basis, failing which the item may be deleted, if approved for merchandising in CSD. (For liquor products only).
13. We also confirm that we have noted the condition that in case of persistent non-supply on more than three consecutive occasions, our item in question is liable to be deleted from CSD inventory range.
14. We hereby undertake that in case complete and legible details and photographs of products are not updated on Smart Consumer App, our application for New Introduction is liable to be rejected.
15. We hereby confirm our acceptance for the following:-
 - a) In case of any default, the General Manager CSD will be the sole authority to impose any penalty.
 - b) To execute all our orders at the existing rates mentioned in the orders till such time price applied for is approved by the Competent Authority.
 - c) If our products do not pick up sale while reviewing its performance after a certain period depending on the nature of the item, these items would be put up for deletion. After allowing two months for sale, the unsold stocks will be returned to us at the wholesale price of CSD at our cost.
 - d) Any damaged/date expired stock will have to be replaced with fresh one at our risk and cost.
 - e) Extra packing material would have to be supplied at our cost as and when requested for replacing damaged ones.
 - f) One sample will be provided free of cost to all our Area Depots for display as & when required
 - g) Canvassing/influencing in any form by the concerned supplier or through any outside agency, the decision making process of introduction of the Department will lead to the product being rejected.
 - h) Introduction request will be treated as closed, in an eventuality of your failure to attend the Price Negotiation on Scheduled date as fixed and communicated by the Department.
 - i) To offer latest models of items available in the market.
16. It is certified that information rendered in the application form is correct to the best of my/our knowledge. In case of any incorrect information rendered/deviations found thereto at a later stage which may adversely affect the department's interest, it will be the marketers / supplier's responsibility and the item will become liable for deletion and also the unsold stocks of the items will be taken back by the marketer / supplier at his risk and cost. The decision of General Manager, CSD will be final.
17. Items offered for introduction vide this application form were not applied for one to one replacement during last six months.

SIGNATURE OF SUPPLIER/
PERSON AUTHORIZED : _____

STAMP

NAME: _____

DESIGNATION : _____

DATE _____

Witness (i) _____

(Signature)

Name and (Address): _____

(Date) : _____