

IMPORTANT MESSAGE

1. Of late, it has been observed that a large number of e-mails pertaining to CSD Canteens (URCs) functioning, e.g. canteen timings, functioning of CSD canteen and conduct of staff at Canteen etc. are being addressed to certain functionaries of CSD, Head Office, Mumbai.
2. For better understanding, various officials dealing with different matters / grievances of beneficiaries are tabulated below :

SR NO	SUBJECT MATTER	OFFICIALS	E-MAIL ID / CONTACT DETAILS
1	All matters related to URC functioning	Local Military Authorities / Stations / Unit Commanders	To be obtained from concerned CSD Canteen / Military station
2	Policy matter on URCs, individual authorization, CIMS card renewal etc.	C S Directorate, QMG Branch	jdcs@csdindia.gov.in ddgcs@csdindia.gov.in
3	Listing of dealers for AFD items	CSD Depot Managers	
4	Unresolved issues pertaining to AFD items	AGM(AFD) Head Office, CSD, Mumbai	agmafd@csdindia.gov.in
5	All issued related to quality of all CSD products	DGM(MS) / AGM(MS) Head Office CSD Mumbai	dgmms@csdindia.gov.in agmms@csdindia.gov.in
6	Introduction of New items	AGM(Secy) Head Office CSD, Mumbai	agmsecy@csdindia.gov.in

3. All are therefore advised to address their issues to the concerned authorities only and **avoid infructuous correspondence**. However, any matter warranting attention of CSD, HO may be addressed to concerned authorities depending on the merit of the case please.

Thanking you in anticipation for co-operation please.